

WELCOME TO THE WORLD OF THE VISUAL DICTIONARY!

This document describes various ways of enhancing the Visual Dictionary's performance and lists known incompatibilities.

• **Known incompatibilities:**

The following types of software can conflict with the Visual Dictionary and create operating problems. We recommend that you disable such programs before using the dictionary.

- screen savers
- software designed to boost your system's random-access memory (e.g., RAM Doubler)
- software designed to boost the capacity of your hard disk (e.g., Stacker)

• **Required random-access memory (RAM):**

The Visual Dictionary has been designed to run with 8 megabytes of RAM. Its performance will be enhanced, however, if your computer has 16 or more megabytes of RAM.

• **Increasing available RAM:**

You can increase your system's available RAM by exiting all open applications.

• **Virtual memory:**

The Visual Dictionary requires at least 7 to 8 megabytes of virtual memory to run correctly.

• **Frequently asked questions (FAQs):**

1. Can I skip the introductory screens when I launch the Visual Dictionary?

If you wish, you can skip the introductory screens that are normally displayed when you launch the Visual Dictionary by clicking anywhere on the screen or pressing any key. This will allow you quicker access to the dictionary contents.

2. Nothing happens when I type a keyboard shortcut.

If you press a series of keys too quickly, the software may ignore your command.

3. The dictionary text is displayed on two lines rather than one, and there are strange characters at the ends of certain words in the labels.

The fonts required by the Visual Dictionary are either unavailable or have been erased from your hard disk. Reinstall the dictionary on your computer.

4. When I print images, they come out incomplete.

To print all Visual Dictionary images correctly, adjust Page Setup as follows:

- Paper: US Letter
- Reduce or Enlarge: 100%
- Orientation: Landscape

5. When I ask the Visual Dictionary to pronounce a term, I have to wait a few seconds before hearing the audio pronunciation.

Each time you change screens, it is normal to have to wait a few seconds the first time you want to hear a term pronounced. Subsequent terms on the same screen will be pronounced instantly.

6. When I launch the Visual Dictionary, the interface and terminology buttons are not in English.

The buttons are in the same language as at the end of your previous session. When you exit the Visual Dictionary, it saves the most recent consultation parameters. Open the Languages screen to reset the interface and terminology languages.

7. The Visual Dictionary text seems damaged or is very hard to read.

Certain configurations can cause conflicts between color palettes. To solve this problem temporarily, press Alt-Tab or Ctrl-Escape and then return to the Visual Dictionary. If your system is loaded with Windows 95, you can permanently solve the problem by disabling hardware acceleration. To do so, begin by selecting the System icon

in the Control Panel. Then select the Performance tab and click on the Graphics button to open the desired configuration window. Set hardware acceleration to "none." Restart your computer to execute the change.

8. What can I export?

All of the images included in the Visual Dictionary can be exported. You cannot, however, export screens that display other types of information (e.g., Navigation screens).

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